

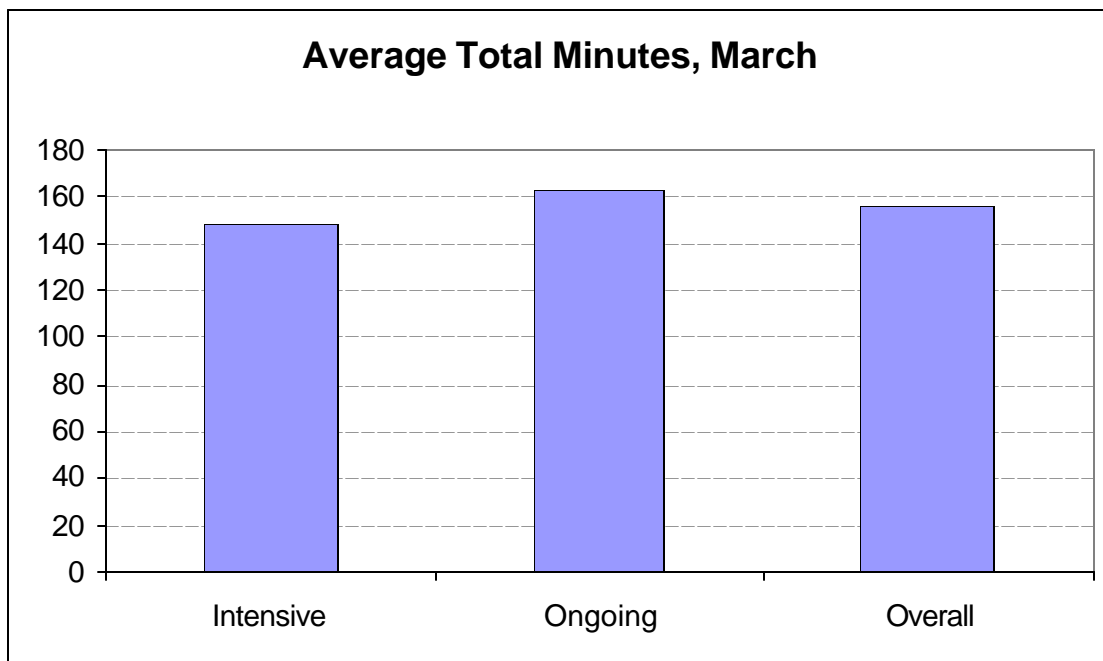
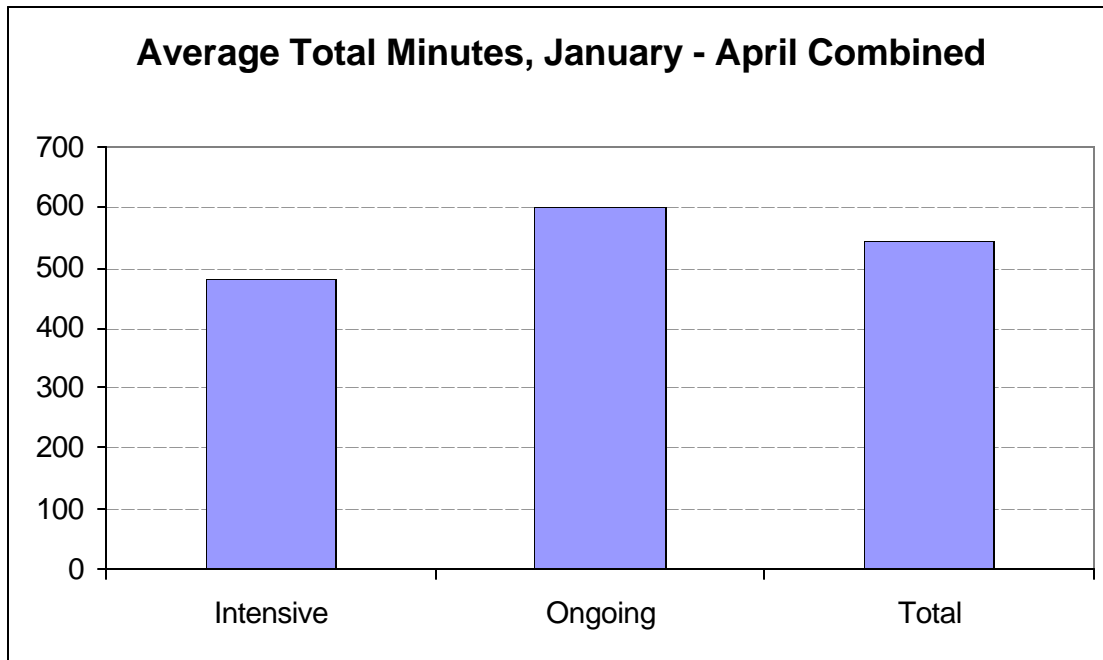
Summary of the Types of Service Coordination Contacts that Families Received January – April 2004

The attached data is the result of a random sampling of 125 children's records for the first four months of 2004. The sample included only children who were transitioned from Medicaid Fee-for-Service to the waivers. This data provides a breakdown of the types of services and supports that families received under the broad service code 604 or Support and Service Coordination. Nine categories of service details were used to complete this review. These were as follows:

- ◆ Initial Assessment and Plan Development;
- ◆ Arranging for Supports on a Child's Service Plan;
- ◆ Service Coordinator Travel;
- ◆ Assuring Coordination of Services (This included attendance at school planning meetings for many children);
- ◆ Communication and Advocacy on a Family and Child's Behalf;
- ◆ Addressing Issues with Intensive Service Provision;
- ◆ Assuring Quality;
- ◆ Crisis Intervention; and
- ◆ Transition Planning.

During January and February a majority of the Support and Service Coordinators time was spent with families to complete the assessment of the child and to develop the initial service plan. Therefore, data from March is most representative of an ongoing level of support and service coordination.

The following charts summarize the total minutes used by families in the sample comparing Intensive to Ongoing Levels of Support.



The following charts show the percent of type spent on each type of activity out of the total minutes spent per each month for both intensive and ongoing support levels combined.

